

14 December 2007

Dr. Shevel and Staff
The Headache Clinic

I would like to express my heartfelt gratitude to you and your staff for the care I received during my operation on the 9th of November 2007. My initial fear was put to rest by the warmth, care and compassion I received from the nurses on duty. I felt that I was in safe and competent hands as every aspect of the procedure was thoroughly explained to me. My life has changed for the better as my excruciating headaches have lessened, giving me the ability to enjoy my life with my family, something I haven't been able to do in a while. The appreciation I feel cannot be justified in this letter. To say that the care and attention I received was anything less than exceptional, would be an understatement.

I wish you and your wonderful staff joy and happiness over the festive season.

"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, and honest compliment, or the smallest act of caring, all of which have the potential to turn a life around."

-Leo Buscaglia

Best wishes
Vernon Moodley
Crown Gardens, Johannesburg